

# Sweetbert Philmon Clement

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Dar Es salaam Tanzania

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## Summary

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Casino Dealer & Inspector with more than 9 years of experience in operating casino games. Successful at building customer loyalty by engaging guests during play to optimize casino experiences.

Flexible hard worker ready to learn and contribute to team success.

Dedicated employee known for punctuality, pursuing employment options where good customer service and positive attitude will make a difference.

Organized and motivated employee eager to apply time management and organizational skills in various environments. Seeking opportunities to expand skills while facilitating company growth.

## Skills

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- Live Games Inspector
- Payout procedures
- Live Games Dealer
- Communication
- Calculations
- Reliable and trustworthy
- People skills
- Data management
- Teambuilding

## Experience

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### Casino Dealer & Inspector

January 2023 to Currently, **Las Vegas Casino** – Dar Es Salaam, Tanzania

- Performing functional game duties quickly by efficiently handling money and chips.
- Explaining rules, took bets, and delivered payouts to facilitate movement of games.
- Handling customer service issues by professionally answering customers' questions and inquiries.
- Working successfully with diverse group of coworkers to accomplish goals and address issues related to our products and services.
- Prioritizing and organizing tasks to efficiently accomplish service goals.

## Casino Dealer & Inspector

April 2014 to September 2022, **Premier Casino** – Arusha, Tanzania

- Performed functional game duties quickly by efficiently handling money and chips.
- Explained rules, took bets, and delivered payouts to facilitate movement of games.
- Handled customer service issues by professionally answering customers' questions and inquiries.
- Worked successfully with diverse group of coworkers to accomplish goals and address issues related to our products and services.
- Prioritized and organized tasks to efficiently accomplish service goals.

## Casino Games

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- **Roulette**
- **Black Jack**
- **Ultimate Texas Holdem Poker**
- **Tie Poker**
- **Three Card Poker**
- **Russian Poker**
- **Baccarat**

## Education and Training

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**Certificate in Secondary Education (CSE)** : October 2009 **Shishiyu Secondary**

**School** – Simiyu, Tanzania

## Language

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**English (intermediate)**

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## References

1. Rosalia Silingo (Casino Inspector)  
Las Vegas Casino (Dar es Salaam)  
+255 754 990 218
2. Krill Sharpova (Casino Manager)  
Premier Casino (Arusha)  
+255 688 885 595