



# Jovan Arizanov

Casino Worker

## CONTACT

**Address**  
Str. Mico Sharenkov 32  
Gevgelija  
North Macedonia  
Second nationality - Bulgarian

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+38978380805

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## SKILLS

- Team Worker
- Communication Skills
- Flexibility
- Computer Skills
- Customer service

## LANGUAGES

English (Fluent)  
German (Beginner)  
Greek (Advanced)  
Bulgarian (Fluent)  
Serbian (Fluent)

## HOBBIES

- Running
- Cycling
- Gym
- Football

## PROFILE

Experienced in casino industry for 20 years.

I am looking to gain more experience of what casino environment has to offer and to go further in my career in this working industry. I am known for hard worker, a great listener and clear communicator, very determined and highly motivated person.

## PROFESSIONAL EXPERIENCE

Croupier, Casino Hit Dojran, North Macedonia

September 2003 – February 2006

- Understand and follow gaming procedures at all times, exchange cash for tokens and chips.
- Ensure that gaming table is ready with required wagers to proceed.
- Maintain game place fast and smooth.

Inspector, Casino Flamingo, Gevgelija North Macedonia

March 2006 – August 2012

- Remind players about rules.
- Counting results on table and immediately giving information for the management.
- Ensuring all transactions are announced clearly and correctly to make sure all bets are placed properly.

Inspector, Casino Princess, Gevgelija North Macedonia

September 2012 – May 2016

Pit Supervisor, Casino Princess, Gevgelija North Macedonia

October 2018 – October 2020

- Monitoring game operation, players and croupiers to ensure maximum game protection.
- Observe gamblers behavior for signs of cheating marking, switching or counting cards. Perform other duties as assigned to support the efficient operation of department.
- Resolve customer and employee complaints.

Shift Manager, Grand Casino Tirana, Tirana Albania

February 2021 – June 2023

- Monitoring all the departments to ensure all the staff is working on high level.
- Perform duties to support efficient operation of all the casino departments.
- Perform a high level of customer service.

- Greets guests in a courteous and friendly manner. Ensure they receive high quality service.
- Evaluate workers performance.

Shift Manager, Princess Casino, Gevgelija North Macedonia  
September 2023 – Present

## EDUCATION

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High School Diploma (Social Studies)  
Josif Josifovski – Gevgelija 1999 – 2003

