

GIORGOS PAVLIDIS

Greek

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OBJECTIVE

Hardworking table games dealer/supervisor with training in technique and conflict resolution. Skilled at observing operations, coordinating records and satisfying guests. Results-driven and proactive with disciplined and decisive approach. Experienced in spectating table games with closed eyes in accuracy, security and service standards. Talented trainer, team leader and manager with excellent problem solving and building relationships skills.

EXPERIENCE

- **Rodos casino, Greece**

06/2016 - 01/2020

Dealer

Dealing at high standards table games such as American Roulette, blackjack, three card poker, punto banco, ultimate Texas hold'em poker, russian poker, Caribbean Stud poker. Educated customer on games rules and mathematical probabilities of various wagers. Increased volume and loyalty to the casino by attracting new players and building relationships with guests, processed customer transactions involving cash and casino chips.

Game protection, integrity of the games and customer service.

- **COD Mediterranean casino resort, Limassol Cyprus**

07/2021 - 06/2023

Supervisor

Supervised all floor table games during assigned shifts.

Monitoring dealers to ensure they complied with casino policies and procedures.

Trained observed and evaluated all new dealers.

Maintained constant awareness of pit and floor activity.

Circulated around gaming floor and ensured guests satisfaction.

Protected the bank roll and the casino's security and integrity.

Great team working skills and leadership.

- **Holland casinos, Venlo Netherlands**

06/2023 - Present

Dealer/Supervisor-inspector

In 2024 we awarded as the best overall casino in Europe.

EDUCATION

- **Rhodes, Greece**
2015
High school diploma
- *2021*
Project management and data analytics certificate by Google in online course.
- *2018*
Pearson Edexcel proficiency of English with merit
- *2020*
Seminars in psychology of tourism, management and leadership in business and human resources.
- *2020*
Education program in health protocols for the reduction of COVID-19 infection in hotel industry/tourists, accommodation catering/food industry, travel agency-buses/vehicles for rent/day boats-pleasure boats, food and beverage retail/grooming services.
- *2019*
Certificate of computer knowledge (general uses of PC and file management,word processing, spreadsheets, internet services, databases,presentations).

SKILLS

- Basic level of languages (mostly casino related vocabulary):
Spanish,Italian,German,Dutch,Hebrew.

PERSONAL DETAILS

- Date of Birth : 03/01/1997